

Privacy Policy Expats1stStop

Expats1stStop, Postbus 17481, 1001JL te Amsterdam, is responsible for the processing of personal data as shown in this privacy statement.

Contact details:

Web address: www.expats1ststop.com

Postal address: Postbus 17481

Postal code: 1001JL

City: Amsterdam

Tel: + 31 624825498

Rebecca Smith is the Data Protection Officer of Expats1stStop.

She can be reached at Rebecca@expats1ststop.com

Personal data that we process

Expats1stStop does not collect and process personal data via our website. We also do not use social media plugins. You can find our e-mail address on the website and contact us by e-mail contact request form or telephone.

If a customer relationship is established, we process additional personal details such as a copy of your passport, BSN number and related. These are necessary to be able to perform our services properly. In the event of the termination of the customer relationship, we will destroy your personal data, with the exception of data that we must be able to submit based on legal obligations.

Special and / or sensitive personal data that we process

Our website and / or service does not intend to collect data about website visitors

For what purpose and on what basis do we process personal data

Expats1stStop processes your personal data to be able to call or e-mail you if this is necessary to carry out our services.

Automated decision-making

Expats1stStop makes no decisions whatsoever on the basis of automated processing that can have (significant) consequences for persons. Automated decisions are decisions that are based on computer programs, algorithms or similar systems that do not involve a person (for example, an employee of Expats1stStop).

Computer systems and programs

Expats1stStop uses the following computer programs or systems: HTML website, without forms, SSL encrypted e-mail traffic, secure cloud storage, password-protected access to personal computer systems.

How long we store personal data

Expats1stStop only corresponds with its clients via e-mail where the protection of the correspondence is taken seriously and appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification of said correspondence.

Sharing personal data with third parties

Expats1stStop provides personal client information exclusively to third parties only when needed for the execution of a legal agreement or complying with a legal obligation.

Cookies, or similar techniques, that we use

Expats1stStop does not use cookies or similar techniques.

View, modify or delete data

You have the right to view, correct or delete your personal data. In addition, you can withdraw your consent to any processing of your personal data by Expats1stStop. You do have the right to data portability. This means that you can submit a request to us to hand over by e-mail all personal data we hold on your behalf in our systems. You can request access to, ask for corrections, deletion and transfer of your personal data or any other request involving your personal data to info@expats1ststop.com

In case of any request regarding your data, we will need to make sure that it's you. For that we require you to adhere a copy proving your identity. We will attend to your request as soon as possible and always within 4 weeks. Expats1stStop also wishes to point out that you have the opportunity to file a complaint with the Dutch Data Protection Authority. This can be done via the following link:

<https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

How we protect personal data

Expats1stStop takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. If you are under the impression that your data is not properly secured or you might have indications of abuse, please contact us via rebecca@expats1ststop.com.

Expats1stStop does not store your personal data longer than is strictly necessary to realize the purposes for which your data is collected. The e-mail correspondence is regularly archived and e-mails older than 7 years are deleted.